

Workforce Productivity in a Digital Age

In the eyes of employees, time spent in the office is not the primary factor in determining their overall productivity. Modern digital workplaces are decentralized – whether employees are at home, in the office, or on the move, they need an optimal digital experience to get their jobs done.

Employees place enormous value on the digital experience their employers provide. And this is why...

Employees report that they are working at only **60% OF THEIR POTENTIAL CAPACITY.**

This is because they don't feel they have the technology that they need to do their best possible work.



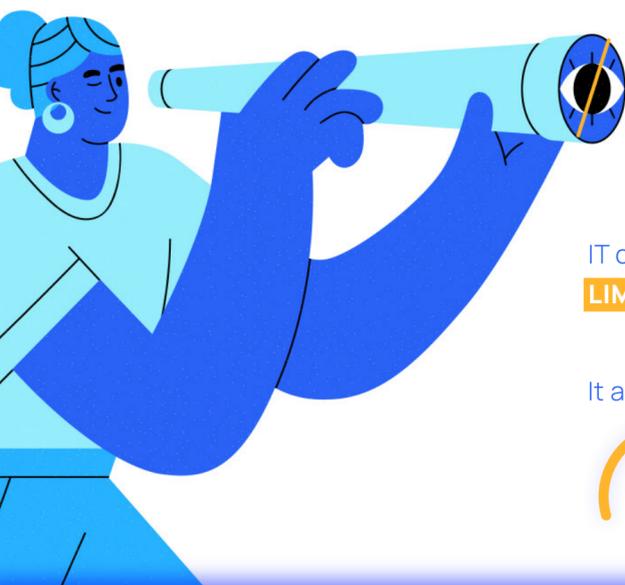
With better tools that better suit their roles and work styles, the average employee thinks they could be

22% MORE PRODUCTIVE.



Employees are losing productive worktime because of issues with workplace technology and infrastructure.

On average, they report **LOSING ALMOST AN HOUR (54 MINS) PER WEEK** due to interruptions and downtime.



IT could help eliminate digital friction, but they have **LIMITED VISIBILITY** into devices and endpoints.

It also doesn't help that employees on average only report

60% OF THEIR TECH ISSUES TO THEIR IT DEPARTMENTS.

What does this mean?

Employees are chronically frustrated by workplace technology.

36% have considered leaving their employer because of a poor digital experience...

14% already have.



See how these organizations are **unlocking more productive workplaces by delivering better digital employee experiences:**

LexisNexis leverages Lakeside technology to dig into endpoint data and improve customer experiences.



Şişecam leverages Lakeside to make IT support more proactive and improve end-user experience.



Schönherr supports innovative law solutions through optimal IT infrastructure.

